

Thank you for choosing to book with Manoir du Moulin Luxury Retreat. By making this booking you are now entering into a legally binding agreement. Please read our terms and conditions of booking below.

Prices

The price of the accommodation includes; electricity, linen, cleaning, hot water, heating, breakfast and bedroom refreshments. The price does not include any refreshments taken from the mini bars or any activities, tours or excursions organised by Manoir du Moulin.

Children

Manoir du Moulin welcomes babies and children of all ages.

Pets

Sorry, we do not allow pets at this property.

Smoking

Manoir du Moulin has a strictly no smoking policy anywhere within the house or outbuildings. However, guests are welcome to smoke in the grounds at least 2.5 meters away from any entrances or windows, cigarette ends must be disposed of properly and not thrown on the ground.

Payment

Reservations will not be confirmed until a deposit of 50% of the full room rate(s) is received; the balance will be payable a minimum of 4 weeks before the arrival date. The full room rate(s) is payable on reservations made 4 weeks or less before your arrival date.

Cancellation and Insurance

By making your booking, our agreement is a legal contract and 50% of your total room rate(s) will be non-refundable. If you cancel a booking within 48 hours of your arrival, you are liable to pay for the booking in full.

Non-availability of Accommodation

If your booked accommodation became unavailable for reasons beyond our control we will attempt to offer you alternative accommodation. If this is not possible, or unacceptable to you, then we would refund all monies paid by you for the booking. Our liability would not extend beyond this refund.

Arrival

Your accommodation will be available to you from 15:30 on the day of arrival, unless you have contacted us to arrange an earlier check-in time at the time of booking.

Late arrival procedure

We will ensure we are at home between 15:30 and 20:00 to greet you. If you will not arrive by 20:00, it is important that you inform us as soon as possible.

Departure

Please vacate your room by 11:00 on the day of departure, unless otherwise arranged. We will provide you with an invoice, payable on departure for any additional services you may have used during your stay.

Damages and Breakages

You are responsible and liable for any breakages or damages, which you or your children cause, to the accommodation or its contents. Please report any incidents as they occur. We do not normally charge for minor breakages, but we will charge for repair or replacement if the damage or breakage is significant.

Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors while they are on the property performing their duties of employment.

Privacy Policy

Any data collected during the course of this booking will be stored in our database. With your permission we may from time to time contact you about promotions and offers. We will not share any of your details with any third party.

Thank-you for taking the time to read our Booking Terms and Conditions, we look forward to welcoming you to Manoir du Moulin.